

## YOUR CO-OP


Local, member owned, not for profit.



**20,907**  
electric services  
**58** employees  
**50** electric  
**8** propane  
**6** members per mile of line to share costs

ESTABLISHED BY MEMBERS IN 1938



A Touchstone Energy® Cooperative 

Your Source for Reliable Electricity and Extraordinary Service

## CAPITAL CREDITS

As a co-op, money beyond expenses is always returned to members.



**\$1,220,471**

returned to co-op members in 2019

It pays to be a member!

## RELIABILITY

Our first priority is safe, reliable electricity.



**99.97%**

Reliable

Polk-Burnett ranks in the

**top 25%** of co-ops nationally for reliability

**3,423**

miles of power lines maintained across **2,000** square miles

**\$3.5 Million**

invested in system improvements in 2019

## REBATES

Lower your bill and improve comfort and energy efficiency.



**\$162,952**

in rebates to members in 2019

Rebates helped members save

**860,396**

kWh of electricity in 2019

## COMMUNITY

Your co-op supports local youth and community.



**\$67,500**

in scholarships to sons and daughters of members in 2020

**\$778,500**

in co-op scholarships since 1987



**\$65,876**

donated to 78 local nonprofits in 2019

**\$868,637**

in Operation Round-Up grants since 1998

**\$694,888**

zero-interest USDA loan to new Alden Fire Station

**634**

hours of community service by co-op employees in 2019

## SERVICE

Your co-op delivers extraordinary service and value.



Use our **SMARTHUB** app to track your electricity use, view and report outages and pay online.

View online **OUTAGE MAP** to see if help has been dispatched and estimated time of restoration.

Sign up for **OUTAGE TEXTS** and you'll know:

1. If the power goes out at your location.
2. Estimated restoration time, when possible.
3. When power is restored.
4. Cause of outage, when possible.

Enroll to receive **BEAT THE PEAK ALERTS** and we'll send you a text, phone message or email asking you to reduce electricity when energy demand and price are high.

**800-421-0283**  
**polkburnett.com**

## HOME OF SUNTURIA SOLAR



Area's First Utility-Scale Solar

Opened November 2017 at Polk-Burnett, Centuria

1.25MW of Renewable Energy at Fixed Cost

10 Acres with 4,840 Solar Panels on Tracking System

Solar Output Feeds into System to Benefit All Co-op Members

Owned and Operated by SoCore Energy in Partnership with Dairyland Power Cooperative

See energy tracker and schedule a tour on [polkburnett.com](http://polkburnett.com)