

## YOUR CO-OP

Local, member owned, not for profit.



**21,422**  
electric services  
**58** employees  
**49** electric  
**9** propane  
**6** members per mile of line to share costs

ESTABLISHED BY MEMBERS IN 1938



A Touchstone Energy® Cooperative

Your Source for Reliable Electricity and Extraordinary Service

## CAPITAL CREDITS

As a co-op, money beyond expenses is always returned to members.



**\$1,696,776**

includes estate payouts returned to co-op members in 2021

It pays to be a member!

## RELIABILITY

Our first priority is safe, reliable electricity.



Average outage hours per member for 2021:

**0.9**

Less than 3/4 hour when you take out major event/storm outages

**3,451**

miles of power lines maintained across **2,000** square miles

**\$5 Million**

invested in system improvements in 2021 plus **\$5 million** for 2021-22 meter upgrade

## REBATES

Lower your bill and improve comfort and energy efficiency.



**\$178,332**

in rebates to members in 2021

Rebates helped members save **512,040**

kWh of electricity in 2021

## COMMUNITY

Your co-op supports local youth and community.



**\$67,500**

in scholarships to sons and daughters of members in 2021

**\$846,800**

in co-op scholarships since 1987



**\$72,247**

donated to 68 local nonprofits in 2021

**\$992,342**

in Operation Round-Up grants since 1998

**\$180,000**

zero-interest loan to new Lorain Fire Station

**600+**

hours of community service by co-op employees in 2021

## SERVICE

Your co-op delivers extraordinary service and value.



Use our SMARTHUB app to track your electricity use, view and report outages and pay online.

View online OUTAGE MAP to see if help has been dispatched and estimated time of restoration.

Sign up for OUTAGE TEXTS and you'll know:

1. If the power goes out at your location.
2. Estimated restoration time, when possible.
3. When power is restored.
4. Cause of outage, when possible.

Enroll to receive BEAT THE PEAK ALERTS and we'll send you a text, phone message or email asking you to reduce electricity when energy demand and price are high.

**800-421-0283**  
**polkburnett.com**

## HOME OF SUNTURIA SOLAR



**Total solar electricity generated in 2021: 2,441,200 kWh, enough to power 203 homes**

Area's First Utility-Scale Solar

Opened November 2017 at Polk-Burnett, Centuria

1.25MW of Renewable Energy at Fixed Cost

10 Acres with 4,840 Solar Panels on Tracking System

Solar Output Feeds into System to Benefit All Co-op Members

Owned and Operated by ENGIE North America in Partnership with Dairyland Power Cooperative

See energy tracker and schedule a tour on [polkburnett.com](http://polkburnett.com)